

WELCOME

P: 0401 065 923 E: info@kindermusikwithcaroline.com.au W: www.kindermusikwithcaroline.com.au
8/77 Shore St West, Cleveland, QLD

It's Class Time!



ARRIVAL

Please arrive 5-10 minutes before class to relax and gather with other mums and babies. (This may not suit some children's energy levels please adapt for your child).

Please use bathroom facilities for carer and children to wash hands before entering the class room. Sharing happens on so many levels!

Comfortable dress for carer and child, as classes involve movement and floor activities.

Please remove all shoes and socks (carer and child). The skin on the bottoms of the feet is especially sensitive, allowing lots of sensory input for baby/child. We have lino and carpet surfaces, if the parent chooses to use socks please ensure they have grip on the underside. No liability will be taken for children falling when wearing socks.

DURING CLASS

Parent interaction is highly valued in Kindermusik education, please take the time each week to help your family explore our new musical concepts through listening, moving, creating and singing in your home environment. During class please maintain your focus towards your child, lead them in each activity with your body and voice. You are your child's first and most influential teacher. Lead and they will follow.

Please turn off all mobile phones; Kindermusik is a special time to be fully focused on your child. What you project they absorb.

If baby needs a feed before or during class please do so (bottle and breast fed only, no spoon or finger food please) keeping in mind movement activities may need to be reduced to allow proper digestion.

Lap babies and crawlers - you may like to bring a baby rug/blanket to enjoy our massage time. Central rug is provided.

Please resist bringing any toys dummies or comforters to class.

Less is best, if you can walk in with child and keys you are ensuring value and reduced distraction.



Directions to Access your Kindermusik@Home

Registering at my.kindermusik.com - It's easy and takes less than a minute and provides access on computers, mobile devices, and tablets. When you receive the email from Kindermusik:

1. Click on the link to my.kindermusik.com.
2. Select "New User."
3. Enter name and email address, using the same email address as on the email received from Kindermusik.
4. Set a password and security questions.
5. Click on "Create Account" then "Log in!"

Enjoy! Kindermusik@Home is easy for you.



All instruments used in class have been cleaned (Milton/antibacterial wipes/soap & water) before each class. Wipes hand sanitiser and tissues will be provided for in class use, please help yourself anytime.

Please use bathroom facilities for carer and children to wash hands before entering the class room. Sharing happens on so many levels!

Please consider the health of others do not attend if your baby/child is unwell. Please phone your educator if unsure. The same policy as Childcare/ school facilities applies. This also extends to siblings off sick from school or day care. Please rest your family and arrange a make up class.

Missed Classes

Studio Make up classes are available only with prior notification of absence. If no prior notification is received class is forfeited.

E-mail info@kindermusikwithcaroline.com.au or TXT **0401 065 923**. Make ups must be scheduled within 4 weeks of your missed class.

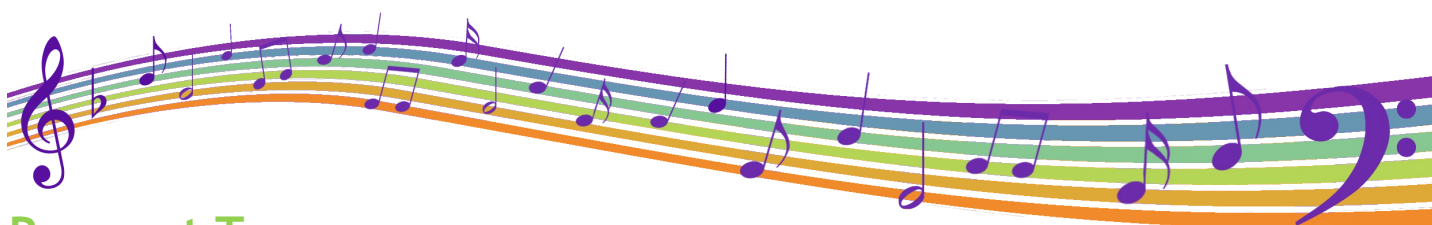
Only available where there is a place in a suitable class and agreed with educator. Limits of 3 make up classes per teaching term apply.



Photographs & Video

Photographs or video may be taken during class for promotional purposes. We will always request permission in writing either electronically or via a form from the parent/guardian of the child involved.

We have a highly interactive Facebook page for our Kindermusik with Caroline families to share and interact. At time parents/guardians may choose to upload images/video of their child onto our Facebook page, automatically providing Kindermusik with Caroline and Kindermusik International the right to use the media for marketing/example purposes.



Payment Terms

1. All group music classes for Newborn - 5years are charged at a rate of \$64/month x12 months of the year with 36 x 45 min classes included and all required Digital @Home materials.

2. Fees are collected as follows 1 x initial \$64 at time of registration followed by monthly \$64 ongoing. A minimum enrolment of 3 months or 9 lessons) is required to secure a place in class. This ensures all fees are up to date.

3. Our classroom is for teaching. If you have an account enquiry please email info@kindermusikwithcaroline.com.au



4. All enrolments are considered ongoing. Please notify your teacher if an alternate day/time to suit your needs.

5. 30-days notice is required to end your enrolment. All payments falling within this 30 day period will be processed. All classes within this period from our teaching calendar are available to you. All fees are non-refundable.

To end your commitment with Kindermusik, please email, info@kindermusikwithcaroline.com.au, with the instruction to 'stop'.

All accounts must be up to date for class attendance to continue. Steps will be taken to follow up on unpaid accounts should transactions fail.



Should a direct debit fail a second attempt will be made within the next 3 working days of failed scheduled payment. This attracts a \$6.60 fee/attempt payable by the student's guardian/parent.

6. Young Child 30 x 60 min classes \$64/month x 12 and required materials provided for your child's participation.

7. Specials and discount are available at time of offer no extensions will be available.

8. Foundation membership pricing is forfeited once attendance to class is cancelled. On recommencing enrolment new pricing applies.

9. Additional purchase of instruments and learning aids are at the parents discretions.



No classes are held on public holidays.

Please book your make up classes within the current term via email.

